

Activity Terms and Conditions

1. The National Water Sports Centre reserves the right to suspend or cancel an activity at any time in the event of an activity being unsafe to operate. This may be due to adverse weather conditions, environment agency advice and equipment failure. The National Water Sports Centre is not responsible for any other costs howsoever incurred by the person making this booking or any other individuals.
2. All participants must be able to swim in light clothing and be confident in open water.
 - Certain age, height and weight restrictions apply to a number of activities. These are listed below.
 - Anyone under the age of 8 years old must be accompanied by a responsible adult over 18 or parent.
 - **White Water Rafters must be at least 14 years old and have a chest size less than 48 inches & maximum weight 18 stone or 114kg.**
 - Water Skiers must be 1.2m tall and above and have a chest size of less than 48 inches
 - Those enrolling on British Canoe Union or Amateur Rowing Association courses must be over the age of 14 years with the exception of RYA powerboat course where all participants must be over the age of 16.
 - Junior courses for sailing and kayaking are for children aged between 8 and 14.
 - Junior powerboat course level 1 is for children aged between 8 and 12.
 - Junior powerboat course level 2 is for children aged between 12 and 16.
 - All powerboat drivers under the age of 16 must be accompanied by a qualified driverAll age restrictions are discretionary and the National Water Sports Centre reserves the right to refuse any participants access to any activity.
3. No refunds or changes of date will be given on activities cancelled 14 days before your activity date unless cancelled by the National Water Sports Centre for and of the reasons outlined in clause 1.
4. All under 18's must provide a parental/guardian consent form prior to a pre-booked instructor lead activity. This must be handed to the activity instructor prior to the commencement of the activity.
5. All participants must adhere to any instructions given by the Centre staff at all times
6. Any persons (at the sole discretion of the activity instructor) who are thought to be under the influence of alcohol and/ or drugs will be prohibited from participating in any activity and no refund will be offered.
7. The Centre advises all participants /group leaders to contact the Site to check on current weather and operational conditions prior to travelling.
8. The Centre reserves the right to refuse any participants access to any activity should they be wearing unsuitable clothing or at the sole discretion of the activity instructor deemed to be unsafe to participate.
9. It is the responsibility of the person making this booking that all participants have read and understood the following information;
 - Activity Information
 - Important Notice to Water Users
 - Parental Consent Form required for all instructor lead activities for under 18's must be brought with participant prior to activity
10. All bookings accepted by the National Water Sports Centre are not transferable or for resale.
11. No provisional bookings are accepted. Payment is taken at the time of booking by credit/debit cards. Please note that the National Water Sports Centre uses an online booking service. £4 from the total price of your activity is your booking fee and is NOT Refundable under any circumstances.